

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Inquiry

No. 2011 - 100525

Date: 11/7/2011

Complaint Description:

08Z Rate Case Items - Other

N/A Not Applicable

First:

Last:

Complaint By:

Mark

Sirota

Account Name:

Mark Sirota

Home: (000) 000-0000

Street:

an HOA exec director

Work: (602) 694-0157

City:

Surprise

CBR:

State:

AZ Zip: 85387

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

Mr. Sirota is the exec director of an HOA in Surprise and is preparing their annual budget for his board. He called inquiring if we know when the APS rate request, if approved, would go into effect.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/7--I responded to Mr. Sirota, after checking with Deb R, that our best estimate, if passed, is July. He thanked me. Am CLOSING.

End of Comments

Date Completed: 11/7/2011

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Arizona Corporation Commission

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ARIZONA CORPORATION COMMISSION
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